

# Health and Social Care Plan for Older People

## Consultation Paper



## Tell us what you think



There are 55 questions in the whole consultation.

There is space after each question so you can type your answer.

The space will grow as you type.

**You do not have to answer every question.**

There is space at the end for you to add more information if you want to.

Save your document and email it to:

[olderpeopleshealthstrategy@gov.scot](mailto:olderpeopleshealthstrategy@gov.scot)

Send it to us by 17 June.

What you tell us will help us to decide what will be in the Health and Social Care Strategy for Older People which will be published later in 2022.

The consultation is split into 4 parts based on the main themes from what people told us:

Part 1: Place and Wellbeing

Part 2: Preventative and Proactive Care

Part 3: Integrated Planned Care

Part 4: Integrated Unscheduled Care

**This document is Part 4.**

**It has Questions 48 to 54.**

## Part 4: Integrated Unscheduled Care

**Integrated** means different services working together.

**Unscheduled care** is care and treatment which cannot be planned in advance.

It includes emergency GP appointments or A&E treatment.

You told us you wanted:

- services that help people avoid being admitted to hospital where possible and making sure they can be treated at home or closer to home
- services that make sure people stay in hospital for as little time as needed and do not have to go back to hospital
- services that plan for patients:
  - to be discharged from hospital without delay
  - to move their care so they can be treated at home or in the community
  - and help people get back to living independently with support from local teams.



## Post-operative



**Post operative** is the time after surgery.

Post operative support is different in all parts of Scotland.



Older people need extra support after surgery.

It could be with things like dressings or just a general chat on how they are feeling.



### Question 48

**What is working well just now to support older people who need urgent or emergency care?**

**Write your answer here:**



### Question 49

**What could be better?**

**Write your answer here:**



### Question 50

Is there anything else you would like to add?

Write your answer here:



### Question 51

What support do older people need after surgery?

Write your answer here:



Many people told us good things about the **Hospital at Home** service.

**Hospital at Home** provides hospital level care in a person's own home.

This service stops you having to go into hospital for treatment.

Older people said it helped to stop worries about going to a hospital appointment.

### Question 52

Do you have any experience of Hospital at Home?



**Write your answer here:**



### **Question 53**

**What do you think about Hospital at Home?**

**Write your answer here:**



### **Question 54**

**If you have no experience of Hospital at Home, do you think this is a service you would use if you needed it and would it work well for you?**

**Write your answer here:**



### **Question 55**

**Is there anything else you would like to add about integrated unscheduled care for older people?**

**Write your answer here:**

**Please use this space to tell us about any other areas you feel should be included in the new health and social care plan for older people.**