



Experience Panels

Have your say – What we know about the people who signed up to the Experience Panels

Thanks for signing up for the Social Security Experience Panels. This is what you told us about yourselves. It gives information on everyone who signed up by the 12th May:

- Where you all live in the country
- What benefits you all have experience of
- How you would all like to be contacted
- What your support needs are

We have created two versions of this leaflet:

- an Easy Read version of this, and
- a version with simple formatting and no graphics.

Freephone: 0800 029 4974
Text: Prefix 18001 SMS: 07467 447375
www.gov.scot/socialsecurity



We know this from the information you gave us when you applied to join. We have made sure the information does not identify you personally but wanted you to know what we have found out so far.

This leaflet is being sent out to all of the people that have joined the Experience Panels, along with a letter from the Scottish Social Security Minister, Ms Jeane Freeman MSP.

We welcome any comments and suggestions about how both versions of this leaflet could be improved.

Recruitment has been extended, and will now end on the 9th June 2017. We will be doing more work on the information you have given us and will keep you up to date about what we find out.

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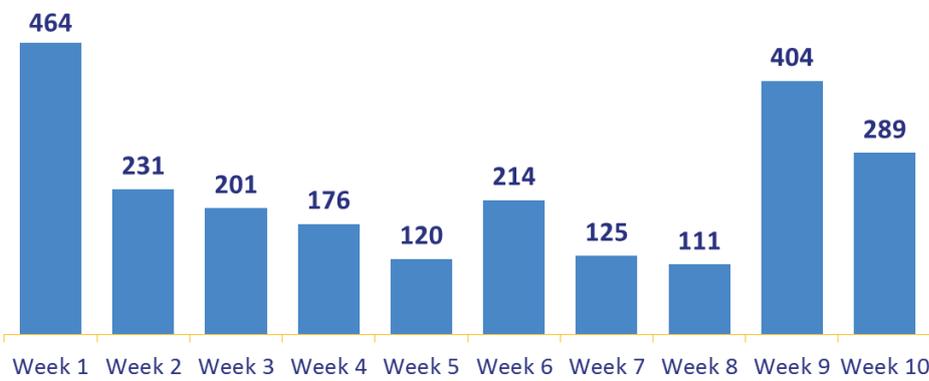


Experience Panels

Analysis – Easy Read Version

How many people signed up to the Experience Panels?

Recruitment to the Experience Panels opened on the 3rd March 2017.



By 12th May 2017

2,335

People had joined!

How do people on the panels want to be contacted?



85%

Of you said by email



57%

Of you said by post



26%

Of you said by mobile

18%

Of you said by home phone



37%

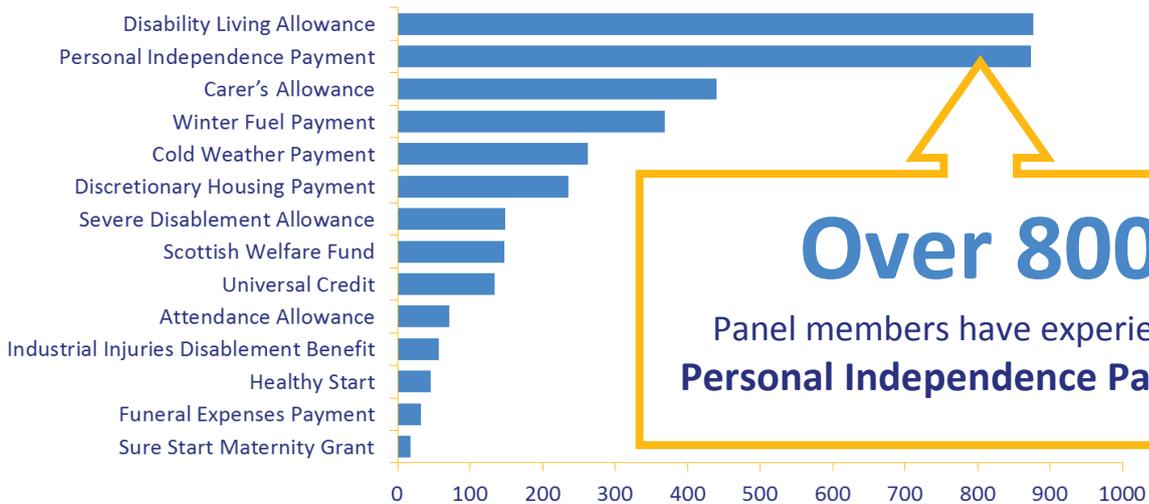
Of you said by text



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What benefits do people on the panels have experience of?



Over 800
Panel members have experience of **Personal Independence Payment!**

What support needs do people on the panels have?

63%

Of you said support getting to a venue/support in a venue



23%

Of you said easy read



19%

Of you said support to complete things by phone or in person



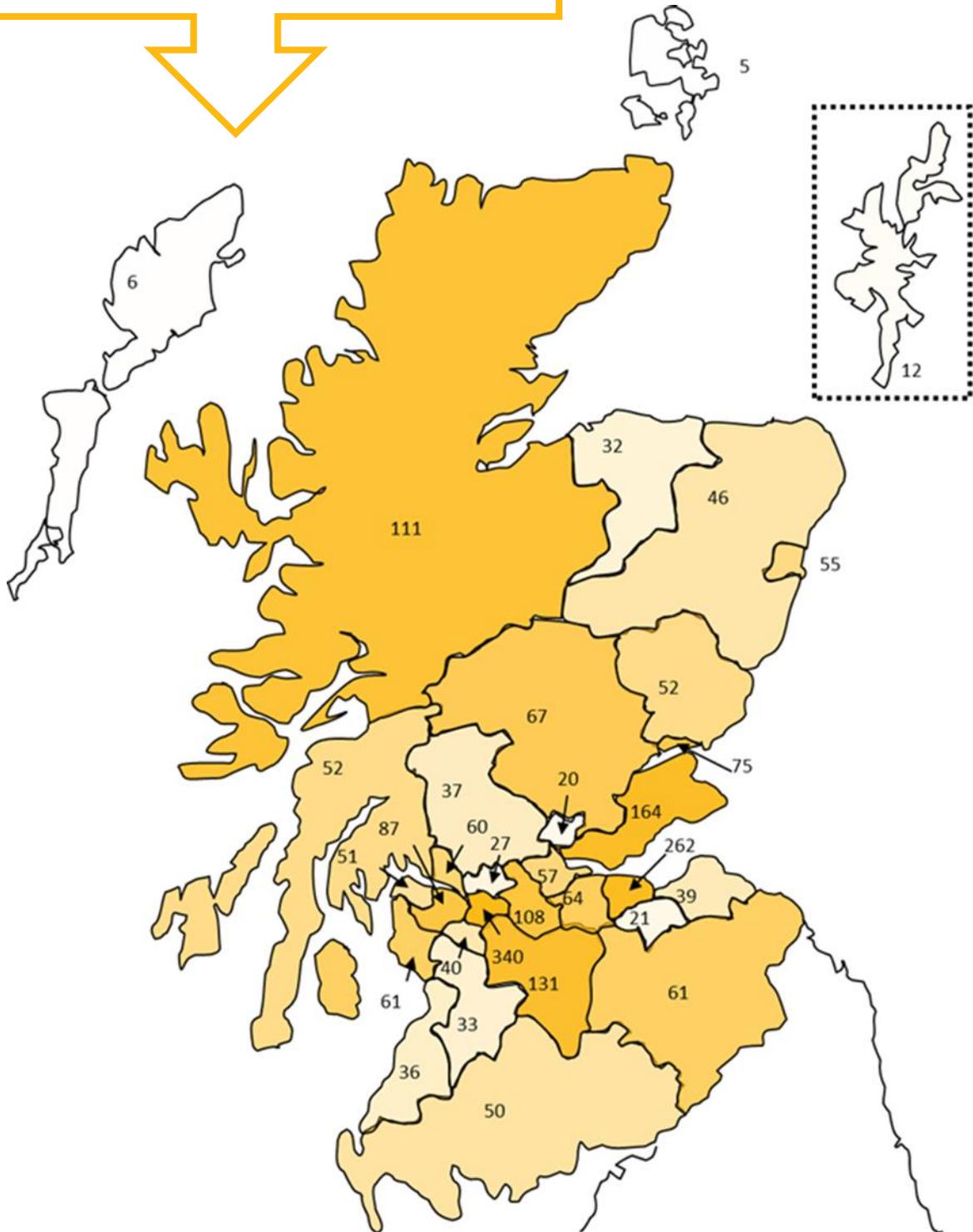
14%

Of you said large print



Where do people on the panels live?

People have signed up to shape the new Scottish social security system from across Scotland!



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Experience Panels

Analysis – Simple version

How many people signed up to the Experience Panels

Recruitment to the Experience Panels opened on the 3rd March 2017 for 10 weeks. By 12th May 2017, 2335 people had joined.

How do Experience Panel members want to be contacted?

- 85% of you said by email
- 57% of you said by post
- 37% of you said by text
- 26% of you said by mobile
- 18% of you said by home phone.

What support needs Panel members have?

- 63% of you said support getting to a venue/support in a venue
- 23% of you said easy read
- 19% of you said support to complete things by phone or in person
- 14% of you said large print.

Where do Experience Panel members live?

| Local Authority | Number of people |
|---------------------------|------------------|
| Aberdeen City | 55 |
| Aberdeenshire | 46 |
| Angus | 52 |
| Argyll & Bute | 52 |
| Clackmannanshire | 20 |
| Dumfries & Galloway | 50 |
| Dundee City | 75 |
| East Ayrshire | 33 |
| East Dunbartonshire | 27 |
| East Lothian | 39 |
| East Renfrewshire | 40 |
| Edinburgh City | 262 |
| Eilean Siar | 6 |
| Falkirk | 57 |
| Fife | 164 |
| Glasgow City | 340 |
| Highland | 111 |
| Inverclyde | 51 |
| Midlothian | 21 |
| Moray | 32 |
| North Ayrshire | 61 |
| North Lanarkshire | 108 |
| Orkney Islands | 5 |
| Perth & Kinross | 67 |
| Renfrewshire | 87 |
| Scottish Borders | 61 |
| Shetland Islands | 12 |
| South Ayrshire | 36 |
| South Lanarkshire | 131 |
| Stirling | 37 |
| West Dunbartonshire | 60 |
| West Lothian | 64 |
| No Local Authority stated | 129 |

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What benefits do panel members have experience of:

| Name of Benefit | Number of people |
|---|------------------|
| Disability Living Allowance | 877 |
| Personal Independence Payment | 873 |
| Carer's Allowance | 440 |
| Winter Fuel Payment | 368 |
| Cold Weather Payment | 262 |
| Discretionary Housing Payment | 236 |
| Severe Disablement Allowance | 148 |
| Scottish Welfare Fund | 147 |
| Universal Credit | 134 |
| Attendance Allowance | 71 |
| Industrial Injuries Disablement Benefit | 57 |
| Healthy Start | 46 |
| Funeral Expenses Payment | 32 |
| Sure Start Maternity Grant | 18 |