Key Statistics

Organisational Overview - January 2018



Financial

Operational

Clinical

Staff / Public





Dec-17 Jun-17



A&E 4hr Waiting time Average Jun-17 to Jan-18 performance = 97%

iMatter Response rate = 65% Engagement index = 75%



Recurring Revenue Limit

Nov-17 (£6.9m) Dec-17 (£6.7m)

1862 1782 Acute 1187 1145 Community

637

31 Day Cancer wait Aug-17 Dec-17







Nursing Agency Usage

Jun-17 Nov-17 25% 20% of Scotland share

Jun-17 Jan-18

agency shifts per week

104



Delayed Discharges

Oct-17 Jan-18 average number daily



Pre Operative Stays

Jun-17 Dec-17 0.2 0.04 days before surgery

Staff WTE

Dec-16 Dec-17 11,811 11,661



Dec-17 lun-17 78.5% 96.1%



52,000 views



Complaints Jul-17 Dec-17

180



Medicines Volume

-0.7% Reduction year-on-year versus +0.3% Increase for Scotland



Additional Mobile Theatres

Jan-18 Jun-17



Diagnostics CT < 42 Days

Jun-17 Dec-17 84% 93%

Conversations

28% Increase in last 6 months



Increase in number of people giving positive feedback

HEP C Treated Patients Jan-Mar 🗻 Jul-Sep 83

MRI < 42 Days

65%

Jun-17 Dec-17 92%

