

EXTRACT FROM BEAR SCOTLAND CALL LOG FOR 26/03/15

ID	Date	Caller	Route	Location	Call Type	Call Details	Action Details
665	26/03/2015 03:20	BEAR	A9	Drumochter	Winter	ice warning at sensor	Route has just had completed T3. Have asked 40-06 back up to treat a precaution.
666	26/03/2015 04:45	BEAR			Winter	Called out 20-17,20-18 & 20-19 days as precaution to patrol routes due to snow showers as per manager instruction.	Drivers advised.
667	26/03/2015 05:02	Unknown		Dunkeld & Furnace	Winter	Called to advise of dip at sites due to some sleety showers which have cooled the surface although no accumulations expected. Even if RST's went close there would be no hazards present due to precip.	Will monitor next updates and advise DM.
668	26/03/2015 05:30	BEAR	A82	20-09	Winter	Route short for T3.	Discussed with DM that all RST's are high on route but to monitor conditions.
669	26/03/2015 05:45	BEAR		20-20	Winter	Called out route due to sensor becoming marginal at furnace.	Driver advised.
670	26/03/2015 06:21	BEAR	A9	Alvie Straight	Incident	Front line driver called to report dead deer northbound.	Kingussie ISU will attend and remove
671	26/03/2015 06:45	BEAR		Handover	General	All actions and patrols out as planned. Additional routes called out on 20-17,20-18,20-19 & 20-20 as precaution due to snow showers on these routes. Lowest RST recorded @restandbethankful@04:40. On most routes through the night forecast snow has fallen mainly as sleet and rain but some routes have seen some slushy coverings which has been mostly cleared, dayshift teams have been called to attend these routes as precaution. The ISU teams have attended 2 minor issues on the network but these have presented no issues on the network. There are currently no on-going issues on the network.	
672	26/03/2015 07:05	Unknown	A9	raigmore int slip	TRISS	bmw re03 zlz ran out of fuel driver away to garage triss covering	
673	26/03/2015 07:35	BEAR	A82	glen coe	General	█████ called as █████ had seen people putting sacks over the snow poles and signs	█████ will stop and ask them what they are doing this for, █████ for a car advert all authorised checked with █████
674	26/03/2015 09:10	Unknown	A9	kessock br	Incident	2 vehicle rta police asking for assistance for debris clear up toyota pick up 50 fh, █████	triss attending ,
675	26/03/2015 10:00	Unknown	A9	s/b kessock br	TRISS	debris uplift	
676	26/03/2015 14:10	Police	A82	tarbet - inveruglis	Incident	boulder reported on the n/b c/way approx 2 - 3 miles north of tarbet	killin ert deployed / no boulder found
679	26/03/2015 14:48	Unknown	A9	North Kessock Jct N/B	TRISS	Debris on carriageway- bucket	TRISS uplifted
677	26/03/2015 14:50	Traffic Scotland	A83	rest and be thankfull	Incident	call from ts asking if we knew what was going on the A83	called police - coach has went off the road 36 seat coach , 4 on spinal boards heli med on rt road being closed , inveraray ert already aware and are heading out to close road , t advised and sit rep sent temps at res +5.0wtrd
678	26/03/2015 15:00	Police	A87	cluanie dam	Incident	oil spill reported bunloyne junct - auchlain	ardelve ert deployed road all checked for slippyness
680	26/03/2015 15:12	BEAR	A83	Rest and Be Thankful (loch res	General	Call from █████ confirmed that a 36 seater bus has left the road and travelled down the side of the hill and is possibly in the loch. 4 persons are on spinal boards awaiting heli med transfer to hospital. Ambulances and other rescue services have been	█████ informed that the road has been closed at A83 Inveraray, A83/A82 Tarbet, A815 Dunnoon. Iain McDona

681	26/03/2015 15:36	Traffic Scotland	A83	rest n be thank	General	traffic scotland update :- The A83 is closed to traffic in both directions due to a serious road traffic incident that has occurred approximately 200 meters north of the Rest and Be Thankful. A coach carrying 35 passengers has left the carriageway update from Police Scotland Helimed is in attendance and assistanc from RAF Prestwick and Lossiemouth is enrout. There are 30 causalities 25 walking wounded and 5 seriously injured. The car park at the top of RABT has been cleared to facilitate helimed. Police have requested SIDR A83/2 be implemented see photo of closure area below. Details to follow.	route is being put in place. Control room to confirm which. long period c closure.
682	26/03/2015 15:50	BEAR	A83	Rest and Be Thankfull (loch Re	General	Called to Argyll and Bute road department to inform them of the closure and to ask if they have any roadworks on the A819 that may need to be removed. Also informed that we have closed the road at the A815 so extra traffic will be travelling this route too.	Called [REDACTED] to ask them to lift there works at Dalmally. Called [REDACTED] Argyll and Bute Council he confirms that there are no works on the A819 that will cause problems. Also that the A815 will have extra traffic on it. [REDACTED] has been informed as there are workers in the closure (georope and Bamrichie) [REDACTED] confirms that all the closure are now in place.
683	26/03/2015 16:15	BEAR	A83	arrocharr	General	called to advise 2 press vehicles have ignored closure and sped through closure point	advised police
684	26/03/2015 16:30	BEAR	A83	Rest and Be Thankful (loch res	General	ADF entry for the closure is NW151306	
685	26/03/2015 17:55	BEAR	A83	rest n be thank	General	called police for update , they advise recovery organised and will assess site to see if coach can be removed . No opening time as of yet as awaiting reports from hospitals on injured .	sit rep sent
686	26/03/2015 18:05	Police	A83	rest n be thank	General	police asking if was can move guys to junct of A812 and getr a partial closure at ardgarten /arrochar hotel	passed to [REDACTED]
687	26/03/2015 18:10	BEAR		rt2019	General	after evening update rt20/19 upped to a T2 and brought forward to 22.00	barry will advise driver
688	26/03/2015 18:45	BEAR		handover	General	Frontlines and patrols out on all routes thi evening as per action plan .18:10 evening update rt 20/19 upped to a T2 and brought forward to 22.00 2 minor incidents today that were dealt with by ert teams . 1 major incident a coach full of pensioners went off the A83 at the rest and be thankful , 5 airlifted to hospital rest were walking wounded road was closed and sidr A83 rt 2 implemented , road remains closed at time of handover . recovery has been organised and recovery team will assess site to see if coach can be removed this evening so road can reopen . nextr sit rep due at 19.00	
689	26/03/2015 18:59	Police	A82	Outside Burnett Police station	Incident	Police advising of a burst pipe outside police station asking for assistance from BEAR. Advised them to contact Scottish Water also	Inverness ISU deployed in [REDACTED] Water subsided and off the trunk roa Little bit of water on trunk road but hardly a puddle. Flood sign erected. [REDACTED] called back at 19:50 advising that Scottish Water have arrived on site and they have advised that there are 3 different leaks. ISU will remain on site incase SW require assistance ISU advised at 20:15 that they were leaving site as SW are returning to s the problem in the morning
690	26/03/2015 19:35	Police	A828	Appin,	Incident	Police have received a couple of calls regarding a diesel spillage	Fort William ISU deployed. Located

692	26/03/2015 22:32	Unknown	A86	Tullochroam	Winter	20:33 GB : Skye Bridge - 1st Wind Threshold OFF - Skye - Stand Down : Level : 0
693	26/03/2015 22:35	Unknown		Dunkeld and Spean bridge	Winter	Meteo group advising that site has gone to zero. RT 20-05 advised to start treatment earlier
694	26/03/2015 23:34	BEAR	A83	Rest and be Thankful	General	RST` s lower than predicted. RT 20-02 brought forward.
696	26/03/2015 23:43	Vaisala	A9	Dornoch bridge	General	██████ advising bus has now been recovered to layby. Approx 1 ton of dirt on c/way which they will clear.
						23:43 GB : A9 Dornoch Bridge - 1st Wind Threshold OFF - Stand Down : Level : 0

From: [REDACTED]@transportscotland.gsi.gov.uk
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: ROADS UPDATE: A83 CLOSED near Rest and Be Thankful due to RTC
Date: 14 September 2015 11:57:32

Let us know if we can help tonight [REDACTED]

From: [REDACTED] [mailto:[REDACTED]@bearsotland.co.uk]
Sent: 26 March 2015 16:09
Cc: BEAR Media; [REDACTED]
Subject: ROADS UPDATE: A83 CLOSED near Rest and Be Thankful due to RTC

ROADS UPDATE: 15.45
A83 CLOSED near Rest and Be Thankful due to RTC

Please be advised that the road at the A83 Rest and Be Thankful is currently closed due to a serious road traffic accident involving a coach. BEAR Scotland is currently assisting emergency teams at the site.

A diversion route is being put in place via A82 Tarbet, A85 Crianlarich, A819 Dalmally and A83 Inverarry.

A further update will be issued early evening however the road is likely to be closed for some time. Motorists are advised to check Traffic Scotland for up-to-date travel information at www.trafficscotland.org or twitter @trafficscotland.

ENDS

Note to editors:

- Diversions are in place that are suitable for all trunk road traffic, including heavy goods vehicles.
- The Old Military Road is not being used as a diversion due to the location of the accident.

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Dh'fhaodadh gum bi teachdaireachd sam bith bho Riaghaltas na h-Alba air a chlàradh neo air a sgrùdadh airson dearbhadh gu bheil an siostam ag obair gu h-èifeachdach neo airson adhbhar laghail eile. Dh'fhaodadh nach eil beachdan anns a' phost-d seo co-ionann ri beachdan Riaghaltas na h-Alba.

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From: [REDACTED]
To: Transport_Emergencies_Mailbox@scotland.gsi.gov.uk; [NW Emergency Contact](#)
Cc: [BCC](#); [REDACTED]
Subject: A83 New Incident Rest and Be Thankful
Date: 26 March 2015 15:10:02

Our Incident Ref:	16677
Issue:	1
Police Incident Ref:	[REDACTED]
Incident Date :	26/03/2015
Incident Time:	14:55
Route	A83
Location:	Rest and Be Thankful (Loch Restil)
Current Situation:	Early reports a coach with approx 36 passengers has went off the road , reports there are 4 injured on spinal boards and heli med is on route. Road is being closed at Inveraray A83/A82 junct and at A815 junct to Dunoon Bear on route to assist police and implement diversion which will follow shortly and any further info
Estimated duration:	Unknown at this time.
Next Sit Rep Due:	16.00
Issuing ILO:	[REDACTED]
Issue Date	26/03/2014
Issue Time	15:00



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From: [REDACTED]
To: Transport_Emergencies_Mailbox@scotland.gsi.gov.uk; [NW Emergency Contact](#)
Cc: [BCC](#); [REDACTED]
Subject: A83 sit rep 2
Date: 26 March 2015 15:21:25

Our Incident Ref:	16677			
Issue:	2			
Police Incident Ref:	[REDACTED]			
Incident Date :	26/03/2015			
Incident Time:	14:55			
Route	A83			
Location:	Rest and Be Thankful (Loch Restil)			
Current Situation:	<p>Sidar A83 route 2 being implemented :-Eastbound - In Inveraray, turn left onto A819 and then follow the road until Dalmally – Turn right onto the A85 and continue until Tyndrum – Turn right onto A82 and continue until Crianlarich – Turn right onto A82 and follow the road until Tarbet</p> <p>Westbound - Westbound traffic to turn about and continue eastbound on the A83 to Tarbet – Turn left onto the A82 and follow the road until Crianlarich – Turn left onto the A82 and continue until Tyndrum – Turn left onto the A85 and follow the road until Dalmally – Turn Left onto the A819 and follow the road to Inveraray</p>			
Estimated duration:	Unknown at this time.			
Next Sit Rep Due:	16.00			
Issuing ILO:	[REDACTED]	Issue Date	26/03/2014	Issue Time 15:20



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From: [REDACTED]
To: Transport_Emergencies_Mailbox@scotland.gsi.gov.uk; [NW Emergency Contact](#)
Cc: [BCC](#); [REDACTED]
Subject: A83 Rest and Be Thankful sit rep 3
Date: 26 March 2015 15:56:00

Our Incident Ref:	16677				
Issue:					
Police Incident Ref:	[REDACTED]				
Incident Date :	26/03/2015				
Incident Time:	14:55				
Route	A83				
Location:	Rest and Be Thankful (Loch Restil)				
Current Situation:	Sidar A83 route 2 currently being implemented , update from police 2 helicopters , 4 ambulance 3 fire brigade and a mountain rescue team all on site , no further update on injuries but police expect road to remain closed for some time				
Estimated duration:	Unknown at this time.				
Next Sit Rep Due:	17:00				
Issuing ILO:	[REDACTED]	Issue Date	26/03/2014	Issue Time	15:20

Thanks [REDACTED]

[REDACTED]

BEAR Scotland

Direct Line: [REDACTED]

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From: [REDACTED]
To: Transport_Emergencies_Mailbox@scotland.gsi.gov.uk; [NW Emergency Contact](#)
Cc: [BCC](#); [REDACTED]
Subject: A83 Rest and Be Thankful Sit rep 4
Date: 26 March 2015 16:47:44

Our Incident Ref:	16677				
Issue:	4				
Police Incident Ref:	[REDACTED]				
Incident Date :	26/03/2015				
Incident Time:	14:55				
Route	A83				
Location:	Rest and Be Thankful (Loch Restil)				
Current Situation:	Road remains closed and diversion is in place with no reported traffic issues , Bear onsite supervisor advise all passengers now off the coach and the air ambulances have all left site .				
Estimated duration:	Unknown at this time.				
Next Sit Rep Due:	18.00				
Issuing ILO:	[REDACTED]	Issue Date	26/03/2014	Issue Time	16:45

[REDACTED]

[REDACTED]

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From: [REDACTED]
To: Transport_Emergencies_Mailbox@scotland.gsi.gov.uk; [NW Emergency Contact](#)
Cc: [BCC:](#) [REDACTED]
Subject: A83 Rest and Be Thankful sit rep 5
Date: 26 March 2015 17:57:39

Our Incident Ref:	16677			
Issue:	5			
Police Incident Ref:	[REDACTED]			
Incident Date :	26/03/2015			
Incident Time:	14:55			
Route	A83			
Location:	Rest and Be Thankful (Loch Restil)			
Current Situation:	Road remains closed at this time police advising recovery for the coach has been organised for approx. 18:00 recovery team will assess if the coach can be removed at this time and then a further update will follow . Bear teams at closure points advise diversion coping well and no reported traffic issues at this time .			
Estimated duration:	Unknown at this time.			
Next Sit Rep Due:	19:00			
Issuing ILO:	[REDACTED]	Issue Date	26/03/2014	Issue Time 18:00

[REDACTED]

[REDACTED]

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Direct Line: [REDACTED]

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From: [REDACTED]
To: [BCC](#)
Subject: FW: Rest and be Thankful sit rep 6
Date: 26 March 2015 19:07:59
Attachments: [image001.png](#)

From: [REDACTED]
Sent: 26 March 2015 19:02
To: Transport_Emergencies_Mailbox@scotland.gsi.gov.uk; NW Emergency Contact; [REDACTED]
Subject: Rest and be Thankful sit rep 6

Our Incident Ref:	16677				
Issue:	6				
Police Incident Ref:	[REDACTED]				
Incident Date :	26/03/2015				
Incident Time:	14:55				
Route	A83				
Location:	Rest and Be Thankful (Loch Restil)				
Current Situation:	Recovery is now on site. The road remains closed.				
Estimated duration:	Unknown at this time.				
Next Sit Rep Due:	20:00				
Issuing ILO:	[REDACTED]	Issue Date	26/03/2014	Issue Time	19:00

[REDACTED] | **BEAR Scotland**
Direct Line – [REDACTED]

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Description: Description: untitled



From: [REDACTED]
To: Transport_Emergencies_Mailbox@scotland.gsi.gov.uk; [NW Emergency Contact](#); [REDACTED]
Cc: [BCC](#)
Subject: Rest and be Thankful sit rep 10
Date: 26 March 2015 23:14:36
Attachments: [image001.png](#)

Our Incident Ref:	16677				
Issue:	10				
Police Incident Ref:	[REDACTED]				
Incident Date :	26/03/2015				
Incident Time:	14:55				
Route	A83				
Location:	Rest and Be Thankful (Loch Restil)				
Current Situation:	Recovery is still on-going. Road still remains closed.				
Estimated duration:	Unknown at this time.				
Next Sit Rep Due:	00:00				
Issuing ILO:	[REDACTED]	Issue Date	26/03/2014	Issue Time	23:00

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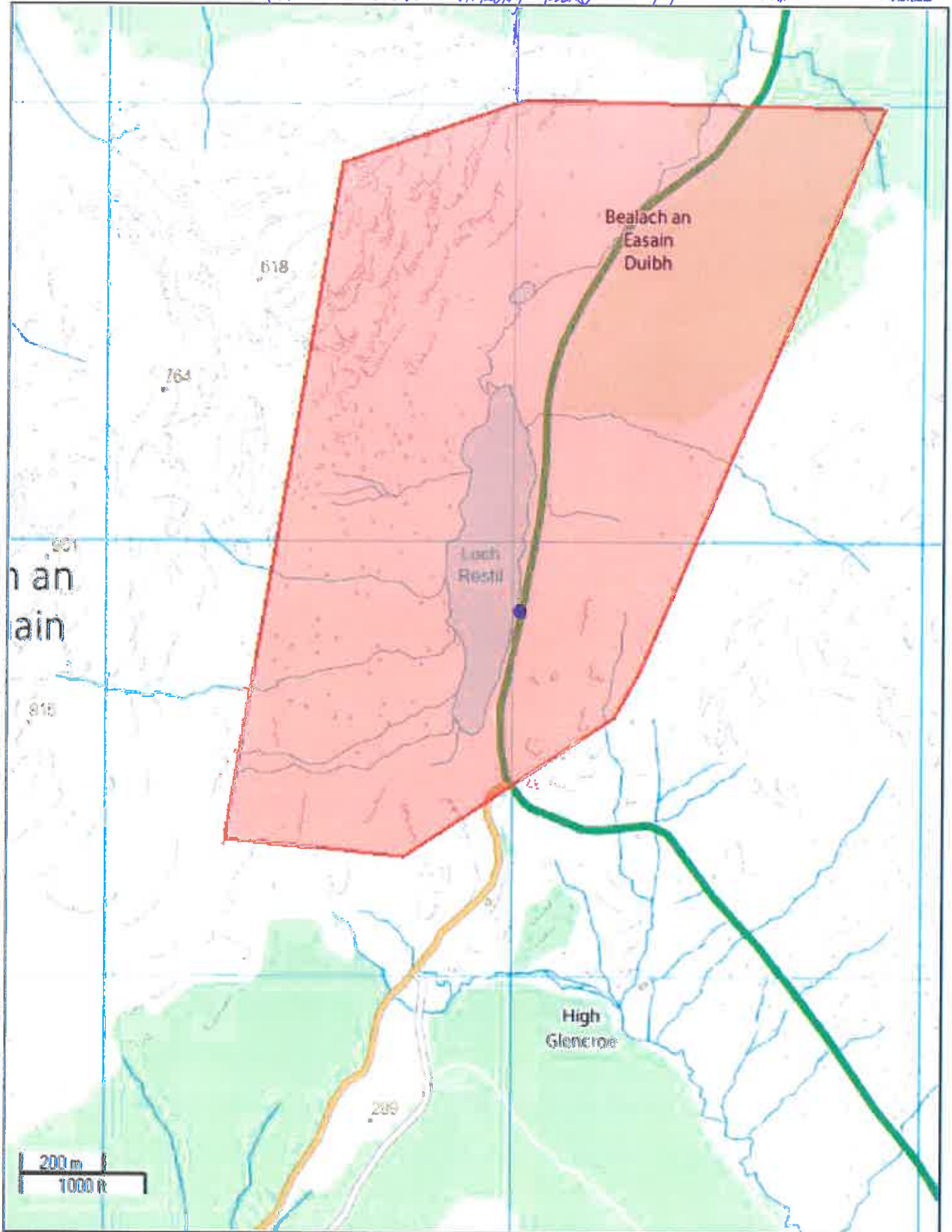
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1 Accident (All serious all contributory factors) 26/3/2015. High Lands

WIP



From: [REDACTED]
To: [REDACTED]
Subject: RE: ROADS UPDATE: A83 CLOSED near Rest and Be Thankful due to RTC
Date: 14 September 2015 11:56:17

Hello, happy for this to go but can we take the background for now please?

█

ROADS UPDATE: 15.45

A83 CLOSED near Rest and Be Thankful due to RTC

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A further update will be issued early evening however the road is likely to be closed for some time.

ENDS

[REDACTED]

[REDACTED]

Transport Scotland, Trunk Roads and Bus Operations

Tel: [REDACTED]

Mob: [REDACTED]

From: [REDACTED] [mailto:[REDACTED]@bearsotland.co.uk]
Sent: 26 March 2015 15:53
To: [REDACTED]
Subject: ROADS UPDATE: A83 CLOSED near Rest and Be Thankful due to RTC

ROADS UPDATE: 15.45

A83 CLOSED near Rest and Be Thankful due to RTC

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ENDS

Note to editors:

- Diversions are in place that are suitable for all trunk road traffic, including heavy goods vehicles.
- The Old Military Road is not being used as a diversion due to the location of the accident.

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Dh'fhaodadh gum bi teachdaireachd sam bith bho Riaghaltas na h-Alba air a chlàradh neo air a sgrùdadh airson dearbhadh gu bheil an siostam ag obair gu h-èifeachdach neo airson adhbhar laghail eile. Dh'fhaodadh nach eil beachdan anns a' phost-d seo co-ionann ri beachdan Riaghaltas na h-Alba.

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From: [REDACTED]
To: [REDACTED]
Subject: FW: Transport Minister comments on A83 coach accident
Date: 14 September 2015 10:06:42

From: [REDACTED]@grayling.com]
Sent: 26 March 2015 17:54
To: [REDACTED]@bearsotland.co.uk>; [REDACTED]
[REDACTED]@bearsotland.co.uk> [REDACTED]@bearsotland.co.uk>
Cc: [REDACTED]@rayling.com>
Subject: FW: Transport Minister comments on A83 coach accident

FYI

From: [REDACTED]@scot.gov.uk]
Sent: 26 March 2015 17:51
To: . All Grayling UK BEAR
Subject: Transport Minister comments on A83 coach accident

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Transport Minister comments on A83 coach accident

26/03/2015 17:36

Following today's accident involving a coach on the A83 at the Rest and Be Thankful, Transport Minister Derek Mackay said:

“Scottish Ministers have been kept fully informed of this serious incident across the afternoon and our immediate thoughts are with the passengers who have been transported to hospital.

“The emergency services have been working closely with helicopters from both Prestwick and Lossiemouth as well as mountain rescue teams and a rest centre has been set up in ‘Three Villages Hall’ in Arrochar to help the walking wounded.

“The A83, at The Rest and Be Thankful, remains closed to allow the investigation into what caused the accident to get underway.”

[REDACTED]
[REDACTED]
Transport Scotland

Office: [REDACTED]

Email: [REDACTED]

██████████
Transport Scotland

Mobile: ██████████

Email: ██████████@scot.gov.uk

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