

**Call Log for 21 November 2017**

**Close Call Details**

ID:

Date:

Time:

Caller:   
**REDACT**

Route:

Location:

Call Type:

Call Details:

Action Details: **REDACT**

Damage To Crown:

Police Incident No:

Road Type:

Time On Site:

Time Off Site:

OI Number:

Damage ID:

Link Section:

Paperwork Received?  YES

2nd Response Date:

2nd Response Time:

2nd Response Time On Site:

2nd Response Time Off Site:

2nd Response Details:

ID	Date	Caller	Route	Location	Call Type	Call Details	Action Details
33856	21/11/2017 01:00	BEAR			Winter	After discussions with met desk RST` s unlikely to go below +3 the rest of the night due to all the cloud and rain around.	WSDO requested all patrols be stood down based on this information. Drivers advised.
33857	21/11/2017 06:45	BEAR		Handover	General	After discussions with Met Desk Winter patrols that were planned were stood down by WSDO after an hour due to higher than forecast RST` s which remained this way the rest of the night. Lowest RST was recorded during the day at the Slochd@15:50 Incidents; A83 Strone Point - Pothole - ISU filled with 2 tubs of cold tar A87 Cluanie Inn - Dead Deer - No Trace A9 North of Golspie - Flooding - ISU attended and flood signs put out. There are no reported issues on the network at present. Weather Warnings for Heavy Rainfall remain in place until 22:00 later tonight. Due to this daytime patrols are planned across	

## Call Log for 22 November 2017

## Close Call Details

ID:	33912	Call Details:	Pothole
Date:	22/11/2017		
Time:	12:05	Action Details:	Corpach ISU attending
Caller:	Member of Public		
Route:	A82	Damage To Crown:	
Location:	Ft Augustus Straight		
Call Type:	Incident		

Police Incident No:		2nd Response Date:	
Road Type:	Single	2nd Response Time:	
Time On Site:	12:05	2nd Response Time On Site:	
Time Off Site:	13:30	2nd Response Time Off Site:	
OI Number:	NW1757942	2nd Response Details:	
Damage ID:			
Link Section:	10877/50		
Paperwork Received?	<input checked="" type="checkbox"/>		

ID	Date	Caller	Route	Location	Call Type	Call Details	Action Details
33897	22/11/2017 02:35	BEAR	A9	South of Golspie	Incident	Have been advised by members of the public that there is flooding just south of Golspie.	ISU tied up with Incident 33893 at Dunrobin Castle. Will attend when free. Call out time 0235hours. Arrived on site at 0240hours and advised by lorry driver that flooding also at Cambusavie Bends, will head there when finished at this location. Having to go back to yard for more sandbags and signs.
33903	22/11/2017 03:30	Member of Public	A9	Cambusavie	Incident	Reported by Lorry driver to ISU. Flooding at Cambusavie.	Brora ISU attending. Clearing offlets and putting flood signs. Cleared offlets.
33904	22/11/2017 04:10	Member of Public	A9	North of Brora	Incident	North of Brora.	Brora ISU In attendance, water right across the road. Deep on both sides of the carriageway. Will put flood signs out and see if can offlet. Dug some offlets and flood signs put out.
33905	22/11/2017 06:45	Control Room		Morning Handover	General	No winter actions as per the Winter Action Plan, Patrols PA3 to PA5 and PB1 to PB4 are out on the network. 15 Incidents reported overnight. Various flood	

## Call Log for 3 January 2018

## Close Call Details

ID:	34996	Call Details:	Mop has reported One outside the car park; one outside 'Scotts Kitchen'; Canal Bridge southside; Beside Lovatt Hotel; these are the ones that she highlights but she says there are many more and that she has complained about them before.
Date:	03/01/2018	Action Details:	Spoke with REDAC ho advised Inspectors are up that way now and will get them to check these, Dincan advised road is in a bad state and do not have enough viafix/cold tar at the moment so only real contentious pot holes will be filled.
Time:	10:40	Damage To Crown:	
Caller:	Member of Public		
	TRCC		
Route:	A82		
Location:	Fort Augustus		
Call Type:	General		

ID	Date	Caller	Route	Location	Call Type	Call Details	Action Details
34979	03/01/2018 01:40	Police	A85	Loch Awe to Dalmally	Incident	Flooding 100m west of power station visitor centre.	Inveraray ISU attending. Offlets cleared and water dispersed on hill side but gully blocked on the opposite side and not able to clear water, signs put out.
34980	03/01/2018 02:25	Member of Public	A9	Outside Brora at Doll	Incident	Large Pothole more to middle road towards white line.	Brora ISU attending. Cats eye has come out and left large pothole, filled with
34981	03/01/2018 04:08	BEAR	A887	1 mile east of Bunloyne Jct	General	Driver reporting an injured sheep at the roadside opposite the entrance to wind farm.	Passed to police ref S000422
34982	03/01/2018 06:45	Morning Handover			General	Double action on most routes. Routes 2003 & 2004 to TF routes after treatments at midnight. Single action on routes 2013, 2017, 2018 & 2019. No action required on routes 2015, 2016, 2020 & 2021. Patrols required at normal times. Footways and THC routes also required. Routes 2017,18,19 to remain out on TF due to updated forecast of snow. 2008BR days to TF his route after reports from PB2 that route was still icy. Six call outs overnight mostly flooding with a couple of potholes, none had any impact on the	

## Call Log for 22 January 2018

## Close Call Details

ID:	35521	Call Details:	Large pothole S/B lane on nasty bend
Date:	22/01/2018		
Time:	18:50	Action Details:	Corpach ISU attending. 4 tubs of cold tar. 7 packets of Viafix.
Caller:	Police		
Route:	A82	Damage To Crown:	
Location:	1 m sth Ft Augustus		
Call Type:	Incident		

Police Incident No:	S0033797	2nd Response Date:	
Road Type:	Single	2nd Response Time:	
Time On Site:	19:50	2nd Response Time On Site:	
Time Off Site:	20:30	2nd Response Time Off Site:	
OI Number:	NW1862560	2nd Response Details:	
Damage ID:			
Link Section:	10880/05		
Paperwork Received?	<input checked="" type="checkbox"/> YES		

ID	Date	Caller	Route	Location	Call Type	Call Details	Action Details
35503	22/01/2018 00:10	Member of Public	A82	Inveraman - Crianlarich	Incident	MOP Called to report hit pothole which has damaged there tyre northbound in the centre of the road.	Killin ISU will attend and try locate and fill. 2 tubs of cold tar used to fill pot hole
35504	22/01/2018 01:00	BEAR	A835	Aultguish Inn	General	Patrol driver come across BDV Propane lorry SJ67 KTG Patrol driver assisting but requesting police	Police advised and they will attend.
35505	22/01/2018 06:45	BEAR		Handover	General	All winter actions and patrols out as planned. Additional actions were called out on 20-02 & 20-19 to patrol there routes due to change in conditions. Lowest RST recorded was Tofts@22:40 RST's are well on the rise and only 8 sites remain below 0 but are continuing to climb. 13 patrols remain on the network. Incidents; A82 Crianlarich - Inverarnan - Pothole - ISU attended and filled. There are no reported issues on the network	
35507	22/01/2018 07:24	BEAR		Various	Winter	No data showing for Inchnacardoch & Invergarry	Valsala will check. 0830 Further call made by the DM
35506	22/01/2018 08:00	Police	A82	Inverlochry Rbt	Incident	Report of a small fuel spill at	D Crilley

## Call Log for 26 January 2018

## Close Call Details

ID:	35674	Call Details:	Advises hitting pothole and damaging wheel last night. Description being just leaving Fort Augustus southbound near to where Balfour Beattie are working on power lines.
Date:	26/01/2018		
Time:	08:40		
Caller:	Member of Public	Action Details:	Dealt with last night under incident 35665 - <b>REDACTE</b> will have area checked to make sure.
Route:	A82		
Location:	Leaving Fort Augustus SB	Damage To Crown:	
Call Type:	General		

ID	Date	Caller	Route	Location	Call Type	Call Details	Action Details
35668	26/01/2018 00:01	Member of Public	A84	Callander	Incident	Pothole outside dentist at Bracklin Rd.	Killin ISU attending. 3 tubs cold tar
35669	26/01/2018 00:50	BEAR	A82	Glencoe	Incident	Patrol driver is reporting a BDV 1 mile west of The Three Sisters near to Achtriochtan Farm.	D Davitt has also stopped and occupants advise recovery enroute 1 hr. Vehicle has struck a pothole at location. D Davitt requests ISU attend. Corpach ISU attending. 7 bags on one pothole.
35670	26/01/2018 03:15	BEAR	A85	Glen Ogle	Incident	PB6 reporting mud and debris on the road, looks like an artic has hit the verge. 03:45 Police called advising of incident.	Killin ISU attending. Vehicle had mounted the verge gone over a stone wall before returning to the road. no vehicle present. Debris swept up and patrol driver asked to treat area on passing.
35671	26/01/2018 06:45	Morning Handover			General	All planned action as per action plan, cold night with several sites showing frost or ice warnings, which was exacerbated by the dry conditions. All patrols remain out. 8 overnight calls seven of which were pothole defects with one further call for a dead deer. Defects 7 Log 35660 A82 South of tarbet, Pothole. Log 35661 A83 Furnace, Potholes. Log 35665 A82 South of Ft Augustus, Pothole. Log 35666 A82 Spean Bridge to Ft Wm, Potholes. Log 35668 A84	

## Call Log for 31 January 2018

## Close Call Details

ID:	35872	Call Details:	3 large potholes - need approx. 10 bags of viafix
Date:	31/01/2018		
Time:	17:45		
Caller:	BEAR Inspector Martin	Action Details:	Fort William ISU deployed. Used 14 bags of Viafix. Not marked as late as we have 24 hours for inspector requests.
Route:	A82	Damage To Crown:	
Location:	Fort Augustus straight		
Call Type:	Incident		

Police Incident No:		2nd Response Date:	
Road Type:	Single	2nd Response Time:	
Time On Site:	19:30	2nd Response Time On Site:	
Time Off Site:	20:15	2nd Response Time Off Site:	
OI Number:	NW1862632	2nd Response Details:	
Damage ID:			
Link Section:	10877/75		
Paperwork Received?	YES		

ID	Date	Caller	Route	Location	Call Type	Call Details	Action Details
35838	31/01/2018 02:30	Member of Public	A82	Glencoe	Incident	Pothole between Glencoe Mountain Rescue and Visitor Centre heading South, pothole close to the centre white line.	Corpach ISU attending. 3 bags of Viafix.
35839	31/01/2018 04:00	BEAR	A82	500 yards north of Heron Bay	Incident	Pothole found on way back to Fort William.	One bag of Vlafix used.
35840	31/01/2018 05:40	BEAR	A82	Glencoe	Incident	Advices traffic lights at Glencoe are all out.	Corpach ISU attending. Police called a couple of times re problem with lights. ISU re-attended
35841	31/01/2018 05:45	BEAR	A82	Altnafeadh	Incident	Advices pothole in NB carriageway.	Corpach ISU attending. Filled pothole using 3 bags of viafix
35842	31/01/2018 05:50	BEAR		20-06, 20-04, 20-21	Winter	Routes 20-06 and 20-04 dayshift called out to assist on routes. Route 20-21 stood down due to higher than forecast temps.	
35843	31/01/2018 06:45	Control Room		Morning Handover	General	Winter action plan went ahead as planned with a couple of additions on routes 20-04 and 20-06. Route 20-21 early patrol was stood down. 11 Incidents reported during the night: (1) 35831 ? A9 Slip on from B9152 Aviemore ? Pothole (2) 35832 ? A83 Ardrihalg to	