

STSV Incident Report

General Details	
Incident ID	00060359
Contract	STSW
Issued	25/12/2017 02:23:50
Status	O
BeCogent Ref:	
Weather	Fine no high winds
Other Cause	

Incident Details	
Incident Cat	STWTR
Incident Type	Blocked Gully
O/I Ref	17SW10367
Defect Ref	D-SW17235513373
Police Inc. No:	
Incident Description	On lanes 1,2 and 3

Organisation	Contacts	Contact Phone	Contact Mobile	Contact Email
Scotland Transerv	Papa 1			

Location Details				
Region	Route	Junction	Marker Post	
	M8			
Location Description	MOI-SW1759675 Jct 15,D-SW17235513373			
Easting	259991	Northing	666180	Link/Section 14235/39

Vehicle Response				
ISURef	Time Called	Time Allocated	Time Arrived	Time Departed
PAPA 1	25/12/2017 02:23:00	25/12/2017 02:23:00	25/12/2017 02:55:00	25/12/2017 03:15:00

No Trace	False
----------	-------

Vehicles Involved							
Make/Model	Vehicle Registration	Colour	Driver	Foreign Vehicle	Slight Injuries	Serious Injuries	Fatal Injuries

Damage	
Action Date	Actions Taken
25/12/2017 02:23:00	From Papa 1, [REDACTED] - Police have stopped ISU and are reporting flooding at locus - ISU attends
25/12/2017 03:15:00	From Papa 1, [REDACTED] - 4 x gullies cleared and water dissipated

STSV Incident Report

General Details	
Incident ID	00060762
Contract	STSW
Issued	05/01/2018 12:00:06
Status	O
BeCogent Ref:	92829
Weather	
Other Cause	

Incident Details	
Incident Cat	DMRS
Incident Type	Major Pothole
O/I Ref	
Defect Ref	
Police Inc. No:	
Incident Description	
Pothole	

Organisation	Contacts	Contact Phone	Contact Mobile	Contact Email
BCogent				

Location Details

Region	Route	Junction	Marker Post
	M8		

Location Description	No trace M8 W/B Jct 16
----------------------	------------------------

Easting	259046	Northing	666404	Link/Section	14240/44
---------	--------	----------	--------	--------------	----------

Vehicle Response

ISURef	Time Called	Time Allocated	Time Arrived	Time Departed
TANGO 1	05/01/2018 12:00:00	05/01/2018 12:00:00	05/01/2018 12:20:00	05/01/2018 12:30:00

No Trace	False
----------	-------

Vehicles Involved

Make/Model	Vehicle Registration	Colour	Driver	Foreign Vehicle	Slight Injuries	Serious Injuries	Fatal Injuries

Damage

Action Date	Actions Taken
05/01/2018 12:52:00	Tango 1 checked from Jct 16 to 19, found some rutted areas but no potholes.

STSV Incident Report

General Details	
Incident ID	00062365
Contract	STSW
Issued	30/01/2018 20:41:41
Status	O
BeCogent Ref:	
Weather	
Other Cause	

Incident Details	
Incident Cat	DMRS
Incident Type	Minor Pothole
O/I Ref	17SW12285
Defect Ref	D-SW18235533853
Police Inc. No:	
Incident Description	
<p>Please see attached reported regarding surface defect and vehicle damage report received in error by Amey SE.</p> <p>The customer confirmed, during telcon, the locus as M8 EB, Junction 15 Off slip.</p> <ul style="list-style-type: none"> • Customer details: [REDACTED] • Vehicle details: Make: [REDACTED] Model: [REDACTED] Registration mark: [REDACTED] • Incident date: 28/01/2018 – approx. 21:00hrs. • Damage: [REDACTED] <p>Regards</p> <p>[REDACTED]</p> <p>Customer Service Agent Amey STRU SE Amey SE Highways</p>	

Organisation	Contacts	Contact Phone	Contact Mobile	Contact Email
Public	[REDACTED]		[REDACTED]	

Location Details				
Region	Route	Junction	Marker Post	
	M8			
Location Description	MOI-SW1861959 M8(E) J15 Off slip.			
Easting	233969	Northing	652464	Link/Section 14235/35

Vehicle Response				
ISURef	Time Called	Time Allocated	Time Arrived	Time Departed
Operatives	30/01/2018 21:30:00	30/01/2018 20:41:00	31/01/2018 01:10:00	31/01/2018 01:20:00

No Trace	False
----------	-------

Vehicles Involved							
Make/Model	Vehicle Registration	Colour	Driver	Foreign Vehicle	Slight Injuries	Serious Injuries	Fatal Injuries

Damage

Action Date	Actions Taken
30/01/2018 21:27:00	Emailed to DO [REDACTED]
31/01/2018 01:14:00	1.5 Tubs of Cold tar used on 1 Pothole

STSV Issue Report

Outside Contract Area	Depot Name	Damage	Vehicles	DCP
False		False	False	

Issue Ref	Issue Date	Issue Type	Sub Type	Status
00062927	09/02/2018 10:23:04	Customer	Complaint	Open
Status Description			Closed	Closure Date
Open			True	09/02/2018 10:34:00

Call Type	Organisation	Organisation Type	Contact Name
	BCogent	Transport Scotland, Traffic Scotland, PAG, BeCogent	Bcogent

Contact Address	Contact Options
	Phone: Mobile: e-mail:

Reason	Issue Description
Complaint	Pothole

Location Description
M8 E/B J15 Off Slip

Road Name	Direction	Chainage	Link/Section	Easting	Northing	M/Post
M8	EB					

Section Name	Length	Speed Limit

Action Date	Contact Actions	Username
09/02/2018 10:23:00	<p>Road Defect</p> <p>Incident Information ID : 94731 Incident Date : Tue Jan 30 12:19:07 GMT 2018 Issue Type : POTHOLE Classification: EMERGENCY Issue Status : NEW Cust Callback : true Operator : TRANSERV Notes : Email from Amey "Hi,</p> <p>As advised on phone this is NOT for Amey South East</p> <p>Originally logged 30/01/18: Springburn cut off Junction 15.</p> <p>Agent Name : tpuk [REDACTED]</p> <p>Contact Information Title : [REDACTED] First Name : [REDACTED] Middle Initial : [REDACTED] Last Name : [REDACTED] Address 1 : [REDACTED] Address 2 : [REDACTED] Address 3 : [REDACTED] Postcode : [REDACTED] Telephone : [REDACTED] Email : [REDACTED]</p> <p>Location Information Easting : 0 Northing : 0 Road Name : M8 (J8 to J31) Carriageway : EASTBOUND Location Notes : M8 pothole.</p> <p>First Created : 30/01/2018 12:19</p>	James Reid
09/02/2018 10:23:00	Emailed stsvDefects, [REDACTED]	[REDACTED]

STSV Incident Report

General Details	
Incident ID	00063033
Contract	STSW
Issued	11/02/2018 18:02:55
Status	O
BeCogent Ref:	
Weather	Fine no high winds
Other Cause	

Incident Details	
Incident Cat	STWTR
Incident Type	Blocked Gully
O/I Ref	17SW12815
Defect Ref	D-SW18235542924
Police Inc. No:	
Incident Description	
Blocked gully	

Organisation	Contacts	Contact Phone	Contact Mobile	Contact Email
Traffic Scotland	Traffic Scotland			

Location Details				
Region	Route	Junction	Marker Post	
	M8			
Location Description	MOI-SW1862810 - M8 E/B Jct 15 on slip, D-SW18235542924			
Easting	260528	Northing	665943	Link/Section 14235/15

Vehicle Response				
ISURef	Time Called	Time Allocated	Time Arrived	Time Departed
TANGO 2	11/02/2018 18:05:00	11/02/2018 18:02:00	11/02/2018 18:14:00	11/02/2018 18:22:00

No Trace	False
----------	-------

Vehicles Involved							
Make/Model	Vehicle Registration	Colour	Driver	Foreign Vehicle	Slight Injuries	Serious Injuries	Fatal Injuries

Damage	
Action Date	Actions Taken
11/02/2018 18:05:00	T2 attends - [REDACTED]
11/02/2018 18:22:00	From T2 [REDACTED] drain cleared and water has dissipated - request sweeper attends when next on cyclic patrol and clears the heavy silt surrounding drain
11/02/2018 18:24:00	Traffic Scotland advised - [REDACTED]
11/02/2018 22:25:00	E-mailed to STSV defects and [REDACTED]

STSV Incident Report

General Details	
Incident ID	00063612
Contract	STSW
Issued	20/02/2018 17:10:26
Status	O
BeCogent Ref:	
Weather	
Other Cause	

Incident Details	
Incident Cat	DMRS
Incident Type	Minor Pothole
O/I Ref	17SW13243
Defect Ref	D-SW18235549059
Police Inc. No:	
Incident Description	
Pothole in lane 1	

Organisation	Contacts	Contact Phone	Contact Mobile	Contact Email
Scotland Transerv	Tango 1			

Location Details

Region	Route	Junction	Marker Post
	M8		

Location Description	MOI-SW1863406 M8 W/B Jct 15 D-SW18235549059
----------------------	--

Easting	260496	Northing	665918	Link/Section	14235/05
---------	--------	----------	--------	--------------	----------

Vehicle Response

ISURef	Time Called	Time Allocated	Time Arrived	Time Departed
TANGO 1	20/02/2018 17:10:00	20/02/2018 17:10:00	20/02/2018 17:10:00	20/02/2018 17:20:00

No Trace	False
----------	-------

Vehicles Involved

Make/Model	Vehicle Registration	Colour	Driver	Foreign Vehicle	Slight Injuries	Serious Injuries	Fatal Injuries

Damage

Action Date	Actions Taken
20/02/2018 17:45:00	Pothole temp filled with 1 tub of cold-tar.

STSV Incident Report

General Details	
Incident ID	00063906
Contract	STSW
Issued	27/02/2018 10:21:49
Status	O
BeCogent Ref:	
Weather	
Other Cause	

Incident Details	
Incident Cat	DMRS
Incident Type	Minor Pothole
O/I Ref	
Defect Ref	
Police Inc. No:	
Incident Description	
Road Number M8 Location Junction for Springburn Direction East Bound Defect Type 1 Defect (other) Large pothole Name ██████████ Address ██████████ Telephone Number ██████████ Email ██████████ Response Required? No	

Organisation	Contacts	Contact Phone	Contact Mobile	Contact Email
BB Webmaster	██████████			

Location Details				
Region	Route	Junction	Marker Post	
	M8			
Location Description No Trace - M8, e/b, junction 15				
Easting	259926	Northing	666267	Link/Section 14235/40

Vehicle Response				
ISURef	Time Called	Time Allocated	Time Arrived	Time Departed
TANGO 1	27/02/2018 10:24:00	27/02/2018 10:21:00	27/02/2018 10:35:00	27/02/2018 10:45:00

No Trace	False
----------	-------

Vehicles Involved							
Make/Model	Vehicle Registration	Colour	Driver	Foreign Vehicle	Slight Injuries	Serious Injuries	Fatal Injuries

Damage

Action Date	Actions Taken
27/02/2018 10:21:00	Tango 1 attends
27/02/2018 10:45:00	From T1, ██████████ E/B carriageway between Jct 16-14 and the E/B on/off slips all checked - No trace of any pothole