

-----Original Message-----

From: [Redacted] [mailto: [Redacted]]  
Sent: 17 July 2018 11:07  
To: [Redacted]  
Subject: Girfec Lead Officers Meetings

Hi [Redacted], I hope this finds you well and that you have managed to get a relaxing break.

I still have an ongoing involvement with SEEMiS who, as you know, are providing support ( Well Being Application) to the majority of Education/ Children Services in Scotland in terms of GIRFEC and there is a need to ensure continued compliance.

I note that the May minute of the Practice Development Group are planning a series of meetings (CEL 29; Girfec Lead Officers etc).

Can I check if these have been scheduled yet.

Best wishes.

[Redacted]

Sent from my iPhone

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-----Original Message-----

From: [Redacted] [mailto:[Redacted]]

Sent: 23 July 2018 13:10

To: [Redacted]

Cc: [Redacted] [Redacted] [Redacted]

Subject: Re: Mail on Sunday Article 22/7/18 re Named Person

Thanks for getting back [Redacted] and forwarding my request to [Redacted] and the team. I'm sure they will get back to me.

I hope you are enjoying your new (?) post.

Best wishes.

[Redacted]

Sent from my iPhone

> On 23 Jul 2018, at 12:44, <[Redacted] @gov.scot> <[Redacted] @gov.scot> wrote:

>

> Hi [Redacted], nice to hear from you. I have now moved on from the GIRFEC Team. [Redacted] is the new Team Leader who I've copied in along with [Redacted] and [Redacted]

>

> -----Original Message-----

> From: [Redacted] <[Redacted] >

> Sent: 23 July 2018 11:52

> To: [Redacted] <[Redacted] @gov.scot>

> Subject: Mail on Sunday Article 22/7/18 re Named Person

>

> [Redacted], I hope that this finds you well.

>

> I still have an official connection with SEEMIS who are mentioned in the above article and would welcome a short conversation with you re the above. My mobile number is [Redacted].

>

> Best regards

>

>

> [Redacted]

> (WBA Product Owner, SEEMIS)

>

> Sent from my iPhone

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>

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>

>

> Tha am post-d seo (agus faidhle neo ceanglan còmhla ris) dhan neach neo luchd-ainmichte a-mhàin. Chan eil e ceadachd a chleachdadh ann an dòigh sam bith, a' toirt a-steach còraichean, foillseachadh neo sgaoileadh, gun chead. Ma 's e is gun d'fhuair sibh seo gun fhiosd', bu choir cur às dhan phost-d agus lethbhreac sam bith air an t-siostam agaibh agus fios a leigeil chun neach a sgaoil am post-d gun dàil.

>

> Dh'fhaodadh gum bi teachdaireachd sam bith bho Riaghaltas na h-Alba air a chlàradh neo air a sgrùdadh airson dearbhadh gu bheil an siostam ag obair gu h-èifeachdach neo airson adhbhar laghail eile. Dh'fhaodadh nach eil beachdan anns a' phost-d seo co-ionann ri beachdan Riaghaltas na h-Alba.

> \*\*\*\*\*

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**From:** [Redacted] [mailto:[Redacted]@seemis.gov.scot]  
**Sent:** 31 July 2018 17:13  
**To:** [Redacted]; [Redacted]; [Redacted]  
**Cc:** [Redacted]; [Redacted]  
**Subject:** RE: Communication

For your information a further update that we have provided to [Redacted].

[Redacted]

For information as member on our PSD and to make Scottish Government aware that the following FOI is now being received by LAs.

SEEMIS will be able to provide the information in relation to question F. The remainder are Local Authority Policy and Procedure.

- A. Is the SEEMIS Wellbeing Application used under the Named Person scheme in the local authority area?
- B. Who uses the Wellbeing Application to obtain data as part of the Named Person scheme?
- C. Have users of the Wellbeing Application been instructed to override consent by default to obtain or share information? Has this instruction been given in a video tutorial or in any other training format?
- D. How many practitioners have been told to do this? When would this have taken place?
- E. Is personal information extracted or shared using the Wellbeing Application by overriding the need for consent in the local authority?
- F. How many times has information been extracted using the Application by overriding the requirement to obtain consent?
- G. How many times has information been shared (or uploaded) in the Application by overriding the requirement to obtain consent?
- H. What are the occupations of those who have extracted or shared information in this way?
- I. What is the nature of the information that has been extracted, stored or shared in this way e.g. has it been health-related, education-related or family-related? Please provide maximum detail.
- J. Has information obtained without consent been shared with other professionals and how often? What was the nature of this information and who was it shared with?
- K. Has action been taken on the basis of information accessed through the Application without consent? If so, what action has been taken?

[Redacted]  
Head of Customer Operations  
SEEMiS Group LLP  
Almada Street  
Hamilton  
ML3 0AA  
Tel: [Redacted]  
Email: [Redacted] [@seemis.gov.scot](mailto:[Redacted]@seemis.gov.scot)  
SEEMiS website: [www.seemis.gov.scot](http://www.seemis.gov.scot)  
Helpdesk: 0300 303 8592

**Work Pattern: Monday to Thursday 08:30 – 17:00, Friday 08:30 – 12:30**

**From:** [Redacted]  
**Sent:** 23 July 2018 15:18  
**To:** [Redacted] [@gov.scot](mailto:[Redacted]@gov.scot); [Redacted] [@gov.scot](mailto:[Redacted]@gov.scot); [Redacted] [gov.scot](mailto:[Redacted]@gov.scot)>  
**Cc:** [Redacted] <[\[Redacted\]@gov.scot](mailto:[Redacted]@gov.scot)>; [Redacted] <[\[Redacted\]@seemis.gov.scot](mailto:[Redacted]@seemis.gov.scot)>  
**Subject:** RE: Communication

Dear Colleagues

The following information has been provided to [Redacted] and [Redacted] at Scottish Government in their capacity as members of our Product and Strategy Development Governance Group.

*Dear Colleagues*

*In relation to the Wellbeing Application, please see below a communication issued by SEEMiS Chief Executive, Danny Gallacher to the SEEMiS Board (please note the name of the LA has been removed from the original communication). We would be grateful if you could provide this information to anyone you believe requires it within Scottish Government.*

*Dear Colleagues,*

*You may be aware of a story published by the Mail on Sunday on July 22 (attached). The story is inaccurate and misleading and I'd like to clarify the facts for you. The video in question was not "compiled for SEEMiS", it was in fact made by a Local Authority who then published it on YouTube. SEEMiS had no prior knowledge of, or involvement in, this video. The fact that an LA placed their video on a public platform on the internet led to it being drawn to the attention of the Mail on Sunday. The LA concerned has now removed these videos from YouTube at SEEMiS's request.*

*I will be raising the matter with the involved council and advising them to use SEEMiS training services and materials to ensure their staff receive accurate guidance on the operation of the system, I will also advise them to refrain from placing any training materials relating to internal systems and processes on the internet. I will also be contacting colleagues in the Scottish Government to advise them that SEEMiS had no involvement whatsoever in this video; we have worked hard over the last*

*couple of years to build a strong working relationship with Scottish Government and would not wish to have that relationship damaged by false information in this article.*

*The core point of the story relates to how the “override consent” facility should be used, claiming that it should be the “default” position. That is certainly not SEEMiS’s expectation, we would foresee the “override consent” facility being used very much by exception. How practitioners utilise the system is a matter of policy for the Local Authority to decide and I would expect the LA involved to respond to any further enquiries of that nature, either from the Media or any other interested parties.*

*I will of course keep you informed of any further developments relating to this matter.*

*Kind regards,*

*Danny*

[Redacted] has replied to inform me

*Thanks for passing this on. I have passed this information to comms colleagues and those responsible for this policy area.*

Kind Regards

[Redacted]

**Head of Customer Operations**  
**SEEMiS Group LLP**  
**Almada Street**  
**Hamilton**  
**ML3 0AA**  
**Tel:** [Redacted]  
**Email:** [Redacted] [@seemis.gov.scot](mailto:[Redacted]@seemis.gov.scot)  
**SEEMiS website:** [www.seemis.gov.scot](http://www.seemis.gov.scot)  
**Helpdesk:** 0300 303 8592

**Work Pattern: Monday to Thursday 08:30 – 17:00, Friday 08:30 – 12:30**

**From:** [Redacted] <[Redacted]>  
**Sent:** 23 July 2018 13:57  
**To:** [Redacted] <[Redacted] [@seemis.gov.scot](mailto:[Redacted]@seemis.gov.scot)>  
**cc:** [Redacted] <[Redacted] [@seemis.gov.scot](mailto:[Redacted]@seemis.gov.scot)>; [Redacted] <[Redacted] [@gov.scot](mailto:[Redacted]@gov.scot)>; [Redacted] <[Redacted] [@gov.scot](mailto:[Redacted]@gov.scot)>; [Redacted] <[Redacted] [@gov.scot](mailto:[Redacted]@gov.scot)>  
**Subject:** Re: Communication

[Redacted], I have spoken to [Redacted] and [Redacted] at SG GIRFEC Team and have copied them into this email.

[Redacted] and [Redacted] were aware that the producers of the YouTube video are Renfrewshire Council and are keen to co-ordinate an SG response.

I agreed that it would be best if:

*Danny's email is sent to them directly by yourself/Danny and also that*

*the names of any other SG colleagues who were alerted by SEEMIS regarding this were passed on so that co-ordination is possible*

Please get back to me if you require me to do anything else.

[Redacted]

Sent from my iPhone

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**From:** [Redacted] [mailto: [Redacted]]  
**Sent:** 23 July 2018 13:57  
**To:** [Redacted]  
**Cc:** [Redacted]; [Redacted]); [Redacted] [Redacted]  
**Subject:** Re: Communication

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*the names of any other SG colleagues who were alerted by SEEMIS regarding this were passed on so that co-ordination is possible*

Please get back to me if you require me to do anything else.

[Redacted]

Sent from my iPhone

On 23 Jul 2018, at 10:23, [Redacted] <[Redacted]@seemis.gov.scot> wrote:

[Redacted]  
Could I suggest you send the following. [Redacted] could you send us on a copy FYI once issued?  
Thanks for your help  
[Redacted]

Dear Colleagues

In relation to the Wellbeing Application, please see below a communication issued by SEEMiS Chief Executive, Danny Gallacher to the SEEMiS Board (please note the name of the LA has been removed from the original communication). I hope this clarifies the position regarding SEEMiS and the inaccurate article in the press.

Dear Colleagues,

You may be aware of a story published by the Mail on Sunday on July 22 (attached). The story is inaccurate and misleading and I'd like to clarify the facts for you. The video in question was not "compiled for SEEMiS", it was in fact made by a Local Authority who then published it on YouTube.



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The core point of the story relates to how the "override consent" facility should be used, claiming that it should be the "default" position. That is certainly not SEEMiS's expectation, we would foresee the "override consent" facility being used very much by exception. How practitioners utilise the system is a matter of policy for the Local Authority to decide and I would expect the LA involved to respond to any further enquiries of that nature, either from the Media or any other interested parties.

I will of course keep you informed of any further developments relating to this matter.

Kind regards,

Danny

[Redacted]  
**Head of Customer Operations**  
**SEEMiS Group LLP**  
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SEEMiS website: [www.seemis.gov.scot](http://www.seemis.gov.scot)  
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<Wellbeing - Taken from Mail on Sunday 22nd July 2018.pdf>

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