

STSV Incident Report

General Details	
Incident ID	00067215
Contract	STSW
Issued	21/05/2018 08:55:00
Status	O
BeCogent Ref:	
Weather	
Other Cause	

Incident Details	
Incident Cat	DMRS
Incident Type	Minor Pothole
O/I Ref	18SW01656
Defect Ref	D-SW18235807474
Police Inc. No:	
Incident Description	
Pothole	

Organisation	Contacts	Contact Phone	Contact Mobile	Contact Email
BB Webmaster				

Location Details

Region	Route	Junction	Marker Post
	A75		

Location Description	MOI,A75 Eastbound from Drummore Roundabout at the end of the dual carriageway along the edge of the white diagonal stripes, D-SW18235807474
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Easting	292441	Northing	575164	Link/Section	11526/31
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Vehicle Response

ISURef	Time Called	Time Allocated	Time Arrived	Time Departed
Duty Officer	21/05/2018 08:55:00	21/05/2018 08:55:00	21/05/2018 09:23:00	21/05/2018 09:35:00

No Trace	False
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Vehicles Involved

Make/Model	Vehicle Registration	Colour	Driver	Foreign Vehicle	Slight Injuries	Serious Injuries	Fatal Injuries

Damage

Action Date**Actions Taken**

21/05/2018 08:55:00

Road Number A75

Location Eastbound from Drummore Roundabout at the end of the dual carriageway along the edge of the white diagonal stripes.

Direction East Bound

Defect Type Carriageway Defect/Pothole

Defect (other) The pothole is approximately 60cms long, 20cms wide and 15cms deep and appears long established. There is significant damage to my car wheel and tyre and possibly as yet unseen damage until the vehicle is inspected. Urgent repairs are required to the road surface.

Name [REDACTED]

Address [REDACTED]

Telephone Number [REDACTED]

Email [REDACTED]

Response Required? Yes

21/05/2018 08:55:00 Call passed to [REDACTED]

21/05/2018 09:35:00 From [REDACTED] 1 x bag of Vifix used to repair pothole

21/05/2018 09:51:00 Thank you for responding so quickly.

As the road is a major trunk route I have been unable to take any detailed photographs of the pothole without placing myself at significant risk. The photographs that I took early this morning from a car only have the white diagonal road stripes to benchmark the extent of the pothole. Should Scotland Transerv dispute the extent of the pothole as reported then please have your Operations Team produce photographs of the it prior to repair.

In view of the potential extent of the damage to my vehicle and that I may seek redress from Scotland Transerv could I ask you to confirm if the pothole has previously been reported and repaired and if so when; and when the road was last inspected.

I look forward to hearing from you.

Sincerely

[REDACTED]

21/05/2018 10:41:00 Entered on MOI - SW1868926

21/05/2018 11:05:00 E mailed to STSV Dumfries [REDACTED] DCP