

TRUSTSEAL



The world's first sharing economy industry kitemark

- Eleven good practice principles identified
- Independent expert advisory panel including Rachel Botsman
- Developed with Oxford University Saïd Business School
- Workshop series to be rolled out from November 2017
- Eight sharing economy businesses have the TrustSeal

















BUILDING TRUST AND PROTECTING CONSUMERS



ID verification

- Confirm ID
- Check credentials

Security

- Secure platform
- Secure payments
- Data protection

Transparency

- Rules of interaction
- Communications
- Processes

Peer Review

- Ratings
- Feedback



Interest from similar bodies in using the seal...

OCCASIONAL VS PROFESSIONAL ACTIVITY



participants	P2P	B2C	 Is sharing activity an extension of existing business activity
pricing	price setters	price takers	Price setters have more control
usage	part-time, top-up	full-time	What proportion of income from sharing activity?How important is flexibility?

ENCOURAGING INCLUSION AND ECONOMIC SUCCESS



Tax incentives

Provide small breaks that encourage low level usage

Open systems

Access to Government ID databases

Campaigns

To help spread best practice and raise awareness

Research

To understand how people are using platforms

EXPANDING ENGAGEMENT



Sharing Economy UK can help:

- Commission research, provide access to participants and disseminate information
- Spread best practice through networking and focused workshops
- Broad mix of members including charities and social enterprise
- Members are at different stages of their life cycle
- Provide a community and forum for all sharing economy businesses

We haven't witnessed a rise of B2B sharing economy businesses within our membership base