

MENTAL HEALTH STRATEGY – REPORT ON PROGRESS – ACTION 15

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| Date of report | 13 June 2019 |
| Date of last report | 7 December 2019 |
| Project end date | 2022 |
| Action Number | 15 |
| Action Owner (s) | Patrick McAuley |
| Action Link | John Mitchell |
| Action Text | Increase the workforce to give access to dedicated mental health professionals to all A&Es, all GP practices, every police custody suite, and to our prisons. Over the next five years increasing additional investment to £35 million for 800 additional mental health workers in those key settings. |

| Progress Update from Previous report | RAG |
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| 1. A reporting framework is now in place with Integration Authorities to ensure Scottish Ministers are satisfied that sufficient progress is being made on the delivery of this commitment. There have been two quarterly updates covering recruitment as of 1 January and 1 April 2019. | Green |
| 2. Based on the information received from IA's in respect of the second quarterly update, 186 additional mental health workers have been recruited as of 1 April 2019. | Green |
| 3. Funding for 2019/20 still to be allocated. It is expected that IAs will be asked to use their reserves from 2018/19 (which were identified via an exercise carried out by Health Finance) before confirming what is needed for 2019/20. | Amber |
| 4. The Enhanced Mental Health Pathway had a soft launch in March. This is currently operational 18:00-0200, Thursday-Sunday and involves 111 calls being transferred from the Scottish Ambulance Service only. Police Scotland advised that the 101 calls they receive are recorded (even after transfer to another organisation) which could be against GDPR principles. They have therefore submitted a Data Privacy Impact Assessment to the Information Commissioners Office for a decision on whether they can transfer calls to the as intended. | Amber |

| Key Deliverables in next 6 months (include estimated date for each deliverable) | RAG |
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| 1. The third quarterly update will be available in August 2019 and will cover those recruited as of 1 July. This information will be published on the Scottish Government website: https://www.gov.scot/publications/mental-health-workers-quarterly-performance-reports/ | Amber |
| 2. Decision expected on 6 August from the Information Commissioners Office on whether Police Scotland can transfer 101 calls to NHS24 in respect of the Enhanced Mental Health Pathway. | Amber |

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| What does success look like? |
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| 1. Appointment of 800 additional mental health workers across mental health, acute, primary care and criminal justice settings. |
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| 2. Evidence of access to dedicated mental health professionals in A&Es, GP practices, police custody suites and prisons. |
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| 3. For the Enhanced Pathway: |
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- Address, manage and support the needs of individual callers without onward referral to other services, where appropriate.
- Enhance the service provided to individuals at the first point of contact by providing mental health expertise at an earlier stage, without the need for attendance of emergency services where there is no requirement.
- Reduce deployment of frontline Police Scotland and SAS staff to manage patients in mental distress/ suffering from poor mental health or mental well-being.
- Reduce demand placed on locality based emergency services to manage individuals in mental health crisis / mental distress.

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| What data (if any) can evidence delivery? |
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| 1. Mental health professional workforce appointment of over 800 people by 2022. |
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| 2. Evidence received quarterly from Integration Authorities through Reporting Framework. For the enhanced mental health pathway, this comes from NHS24, SAS and Police Scotland through the Strategic Governance Group. |
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| Any other comments |
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